

Trust is an ongoing practice that requires more than simply sharing resources; to trust is to voluntarily open oneself up to risk and vulnerability. It is supported by intellectual honesty, knowing one's limits, and having the humility to consult others. It is practised through respect for the reports of others and willingness to base action on them. Trust in technology emerges when expectations are regularly met and grows as technologies become more dependable. Trust in Information transactions is encouraged by doing what it says it does (and not less or more) and demonstrating repeatability, predictability, dependability, and, thus, reliability.

- Consult others when there are uncertainties
- Identify positive expectations and enable them to be regularly met

## Sources

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